



OIL BURNER SERVICE CONTRACT Coverage Summary

This plan covers an annual burner service cleaning, and any labor on calls made between 7am and 5pm Monday-Friday (excluding holidays) for parts covered below. There will be a \$50 surcharge on any calls made after 5pm, or on weekends or holidays for parts covered below. This contract is good for one full year from contract date. Any service on parts not listed below will have the standard labor charge.

TRAINED SERVICE MECHANICS ARE AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK.

Includes: COMPLETE SUMMER OVERHAUL (ANNUAL BURNER SERVICE CLEANING)

- Clean, lubricate and adjust burner
- Clean nozzle and check oil strainers or filters
- Change oil filter
- Inspect burner controls and adjust
- Vacuum clean boiler or furnace
- Inspect and/or vacuum clean combustion chamber
- Vacuum clean smoke pipe

In addition, this agreement covers the REPAIR and/or REPLACEMENT of the following parts:

Blast tube	Firomatic switch	Oil burner nozzle
Burner coupling	Fuel oil cartridge	Oil burner pump
Burner door gasket	Fuel oil gasket	Oil burner pump gasket
Burner end cone	Fuel oil tank gauge	Oil burner static plate
Burner flange gasket	Ignition cables	Oil burner strainer
Burner solenoid switch	Ignition transformer	Oil filter complete
Cad Cell	Ignition transformer terminals	Porcelain ignition insulators
Cad cell holder	Nozzle adapter	Seal flue pipe
Delayed oil valves	Nozzle assembly	Thermal safety valve
Electrode assembly	Nozzle line	Thermostat – non programmable heat only
Electrodes	Oil burner bulkhead fitting and	Universal burner flange
Burner Motor	Oil burner fan	Vent Pipe Clean out

**** The service contract will not apply for customers with outstanding balance over 90 days.***

Please complete and return this portion with payment to the following address:

Viking Fuel Oil Co.
10 Crossroads Plaza
West Hartford, CT 06117
CT License # S1-0397124
HOD # 169
Phone: 860-233-6225

OIL BURNER SERVICE CONTRACT

Account# _____

This agreement dated _____ is made by and between Viking Fuel Oil Co.

and _____
(print name) (address)

Customer Signature: _____ Date: _____

This plan includes all the service listed on page 1. Parts insurance and necessary service 24 hours a day 7 days a week. This contract covers the repair and/or replacement of defective parts on your oil burner (as listed) for 12 months from date of payment receipt for service contract.

Accepted: Viking Fuel Oil Co. By _____ Date: _____

General Terms and Conditions

1. Conditions:

This agreement is a special service plan available to residential customers who use Viking Fuel Oil Company exclusively for all their fuel requirements.

- a. Acceptance of this agreement is subject to an inspection by our service department. It may take place at any time up to and including the first service call.
- b. Any repairs required to initially put the equipment in acceptable condition will be charged at the prevailing rate.
- c. No part or labor is covered by this agreement unless it is specifically listed as "covered"; parts that are obsolete are not covered.

2. Limits of Liability:

To the fullest extent permitted by law, Viking Fuel Oil Company is not responsible for indirect or consequential damage and their clean up, nor is Viking Fuel Oil Company responsible for loss or damages due to or resulting from, but not limited to, changes in oil consumption or damages caused by acts of God, strikes, materials or labor shortages, oil and water leakage, power failure, fire, flood, accidents, abuse or misuse of equipment, spontaneous part failure, or other conditions not within Vikings control. To the fullest extent permitted by law, Viking Fuel Oil Company makes no warranties, expressed or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose. Liability will be limited to the repair or replacement of defective parts or service provided under this agreement.

3. Termination of Agreement:

The customer may terminate this agreement at any time by providing the company with 15 days notice. The company reserves the right to terminate this agreement without reimbursement to the customer if the customer:

- a. Fails to purchase all of their oil requirements from Viking Fuel Oil Co.
- b. Fails to make payments due the Company for fuel or service in accordance with agreed upon terms.
- c. Fails to remedy conditions identified by the Company as a hazard to life or property.
- d. Permits any person other than Company's authorized representative to service Customers equipment.
- e. Temporarily or permanently suspends automatic oil deliveries.

4. Renewal/Assignment:

Renewal of this agreement is subject to annual review by the Company. The Company does not automatically renew Service Contract Agreements each year; the Customer will have to notify Viking for renewal. Customer may assign this agreement to the new owner of Customer' property provided they receive an approval from Viking Fuel Oil Co.